

Model instructions for right of revocation

You have the right to revoke the agreement within a period of 14 days without stating your reasons.

The revocation period expires 14 days after the day on which you or a third party appointed by you, who is not the carrier, physically take possession of the item.

To exercise the right of revocation, you must inform Biscuiterie Jules Destrooper nv, 5 Gravestraat, 8647 Lo-Reninge, tel.: +32 (0)58/28 80 41, fax: +32 (0)58/28 80 41, shop@destrooper.be.

of your decision to revoke the agreement by means of an unequivocal statement (e.g. in writing by post, fax or e-mail). You can make use of the enclosed model form for this revocation, but there is no obligation to do so.

To comply with the revocation period you must send the statement on exercising your right of revocation before the revocation period has expired.

If you revoke the agreement, we will refund all payments you have made up to that moment, including delivery costs (with the exception of any extra costs arising from your choice of a delivery method different to the cheapest standard delivery provided by us) immediately and in any event not later than 14 days after we are informed of your decision to revoke the agreement. We will refund the money with the same means of payment as used by you for the original payment, unless you have explicitly agreed otherwise; in any event any costs for such refund will not be charged to you. We may wait with the refund until we have received the goods back, or until you have demonstrated that you have sent back the goods, whichever is the earlier.

You must send the goods back to us or hand them over immediately, but in any event not later than 14 days after the day on which you inform us of your decision to revoke the agreement. You are in good time if you send the goods back before expiry of the period of 14 days.

The direct costs of returning the goods are for your account.

You are only liable for the reduction in value of the goods resulting from use of the goods beyond what is necessary to determine the nature, characteristics and the adequacy of the goods.